

Frequently Asked Questions

StarDance

BY Alliance

DANCEONE

Media Passes

DanceOne has partnered with DanceBUG to provide the best media package in the dance industry - a \$200 savings!



DanceOne Studio Season Pass:

\$49.99

DanceOne, in partnership with DanceBUG, is pleased to provide an expanded media package for the 2025 season. Your dancers will receive all of their photos and videos for EVERY regional and national DanceOne (SDA & BTF) branded competition, they attend for one incredibly low price. The DanceOne Season Pass, specifically includes media from Starpower Talent Competition, Nexstar National Talent Competition, Revolution Talent Competition, Imagine National Dance Challenge, Believe National Talent Competition, DreamMaker National Talent Competition, The World Dance Championship, The World Dance Pageant, as well as JUMP, Nuvo, Radix, 24 Seven, and The Dance Awards. New for 2025: there is no secondary fee levied for National events. The DanceOne Season Pass is exclusive to DanceOne and will also populate your studio account with all the High Definition Media from all events for your own viewing and marketing purposes.

DanceOne Independent Season Pass:

\$99.99

All independent dancers are considered to be part of a unique studio. Dancers wishing to attend competition independently (where permitted) are encouraged to register through their dance studio.

In rare situations, despite DanceBUG's commercially reasonable efforts, media may not be available for all performances. Should this occur, no credits or discounts will be provided.

1

How is the media paid for?

Upon paying for your first DanceOne event through your DanceBUG or Dance360 account, you will be prompted to a media checkout page. The fee appears unpaid on all additional events until you have paid for the first event.

2

How does the studio receive the Media?

The studio may access all media through its DanceBUG account. Media > Competitions > Search by Event

3

Does the parent/guardian need a DanceBUG account?

If a guardian has an account with a linked dancer, the system will automatically create the media order on the first day of the event. Otherwise, the guardian must redeem the dancer into their account at their first event. Subsequent events will then be added automatically.

4

How is the media allocated/delivered to each dancer?

If you have a guardian account, see FAQ #3. If you wish to sign up for a free DanceBUG account, please follow the easy steps on the app. Alternatively, visit dancebug.com/sda to redeem your season pass.

5

Does the Media Expire?

All routines performed by your studio will be available to you in your studio account permanently. Parents and Dancers will have access to media in which their dancer(s) performed, through their DanceBUG account for 90 days. During this period, they will be able to download and stream this media unlimited times. After 90 days the media storage can be extended with a Purple Membership for an additional fee. It may take up to 14 days for full resolution versions of the photos and videos to be available.

By delivering all media through the Media Season Pass program, DanceBUG ensures that media will be delivered faster with 100% accuracy, be in High Definition, and be more secure than ever before.

DanceOne Studios and Parents will have a dedicated media support email for anyone with any questions about their photo and video - All support inquiries will be responded to within 24 hours.

SDAMedia@dancebug.com

DanceOneMedia@dancebug.com

DanceBUG has implemented AI software solutions to optimize photo quality.